

Outcome	Success Measure	Target FQ4 12/13	Actual FQ4 12/13	Indicator	Commentary?	Trend	Owner
CPP 18.04 Police and Community meetings held	police and community meetings YTD		46		Yes	Ascending	
CPP01 A&B has more new businesses ... creating more jobs	CPP 01.05 Account managed businesses supported	40	40	Green	Yes	Ascending	Douglas Cowan
CPP01 A&B has more new businesses ... creating more jobs	CPP 01.06 Social enterprises supported	15	19	Green	Yes	Ascending	Douglas Cowan
CPP01 A&B has more new businesses ... creating more jobs	CPP 01.07 Jobs created within fragile areas	20	30.5	Green	No	Ascending	Douglas Cowan
CPP01 A&B has more new businesses ... creating more jobs	Growth in the number of business start ups supported	143	115	Red	Yes	Ascending	Ishabel Bremner
CPP01 A&B has more new businesses ... creating more jobs	Growth in the number of existing businesses supported	255	257	Green	No	Ascending	Ishabel Bremner
CPP01 A&B has more new businesses ... creating more jobs	Work Programme - No of job starts	674	674	Green	No	Ascending	Ishabel Bremner
CPP01 A&B has more new businesses ... creating more jobs	Work Programme total referrals	3052	3052	Green	No	Ascending	Ishabel Bremner
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CC11 No of adults achieving accredited learning outcomes through CBAL	27	96	Green	Yes	Ascending	Jeannie Holles
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.02 Third sector staff upskilled	210	214	Green	No	Ascending	Glenn Heritage
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.03 Delivery of CBT based courses	50	86	Green	No	Ascending	Glenn Heritage
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.04 Volunteers/course participants finding employment	12	17	Green	No	Ascending	Glenn Heritage
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.05 Deliver 8 accredited courses	8	11	Green	No	Ascending	Glenn Heritage
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.06 Deliver 28 unaccredited courses	28	47	Green	No	Ascending	Glenn Heritage
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.07a Number of people in employment		38500		No	Descending	Douglas Cowan
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.07b - Self employment rate		13		No	Ascending	Douglas Cowan
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.08a Number of unemployed	2033	1905	Green	No	Descending	Douglas Cowan
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.08b Long term unemployed	920	810	Green	No	Descending	Douglas Cowan
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.09 No of employability customers securing employment >6 mths	674	674	Green	No	Ascending	Ishabel Bremner
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.10 Increase in Youth Employment		Complete	Complete	No	Constant	Douglas Cowan
CPP02 We have a skilled ... workforce ... attracting employment to A&B	CPP 02.11 Open new engineering centre		Complete	Complete	Yes	Constant	Argyll College
CPP03 We contribute to an environment where ... businesses can succeed	"All Local" and "Other" Planning Applications: % processed in 2 months	70	68.627451	Red	Yes	Descending	Ross McLaughlin
CPP03 We contribute to an environment where ... businesses can succeed	Grants to LEADER projects in rural areas of Argyll & Islands	8058607	8178508	Green	Yes	Ascending	Ishabel Bremner
CPP03 We contribute to an environment where ... businesses can succeed	No of CHORD full business cases approved	8	8	Green	Yes	Constant	Helen Ford
CPP04 Transport infrastructure ... develops to meet social/economic needs	% Cat 1 road defects repaired by the end of next working day	90	93.442623	Green	Yes	Descending	Stewart Clark
CPP04 Transport infrastructure ... develops to meet social/economic needs	Average response time for planned pre-salting	2.5	1.95	Green	Yes	Descending	Callum Robertson
CPP04 Transport infrastructure ... develops to meet social/economic needs	Planned road repairs as % of revenue budget	70	96	Green	Yes	Descending	Stewart Clark
CPP04 Transport infrastructure ... develops to meet social/economic needs	Street lighting - % faults repaired within 7 days	88	85.220994	Red	Yes	Descending	Ryan McGlynn
CPP05 The places we live/work/visit are well planned, safer and successful ...	% of Building Warrants Issued within 6 Days - ABC	80	97.029703	Green	No	Ascending	Martin Matheson
CPP05 The places we live/work/visit are well planned, safer and successful ...	% of Building Warrants responded to within 20 Days	80	95.238095	Green	No	Descending	Martin Matheson
CPP05 The places we live/work/visit are well planned, safer and successful ...	CPP 05.01 Limiting climate change and adapting		Concerns, being addressed	Concerns, being addressed	No	Constant	Andrew Campbell
CPP05 The places we live/work/visit are well planned, safer and successful ...	CPP 05.02 Protect and improve water environment	100	100	Green	No	Constant	Andrew Campbell
CPP06 We contribute to a sustainable environment	% of all category A water supplies to be improved to EC standards	90	98.369565	Green	Yes	Ascending	Alan Morrison
CPP06 We contribute to a sustainable environment	% overall street cleanliness	74	75	Green	No	Descending	Tom Murphy
CPP06 We contribute to a sustainable environment	% Utilisation of light vehicle fleet	60	65.4	Green	Yes	Constant	Janne Leckie
CPP06 We contribute to a sustainable environment	% waste recycled and composted	40	45.976279	Green	Yes	Ascending	Walter MacArthur
CPP06 We contribute to a sustainable environment	Average subsidy per bus passenger - A&B	1.58	2.745	Red	Yes	Descending	Janne Leckie
CPP06 We contribute to a sustainable environment	Carbon Emissions Savings from tangible projects in metric tonnes	6644	4207	Red	Yes	Ascending	Paul Gillies
CPP06 We contribute to a sustainable environment	CPP 06.06 % of CPP Management Committee meetings by VC	10	100	Green	No	Constant	Andrew Campbell
CPP06 We contribute to a sustainable environment	Tonnes of Biodegradable Municipal Waste to landfill	4950	4805	Green	Yes	Descending	Alan Millar
CPP07 Full potential of our...built & natural environment is realised ...	Core Paths Plan Adopted		Complete	Complete	Yes	Ascending	Jolyon Gritten
CPP07 Full potential of our...built & natural environment is realised ...	CPP 07.01 LL&T National Park Plan 2012-17 Approved		Complete	Complete	No	Constant	Andrew Campbell

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CPP07 Full potential of our...built & natural environment is realised ...	CPP 07.02 % of features on protected land areas in favourable condition		Complete	Complete	No	Ascending	Andrew Campbell
CPP07 Full potential of our...built & natural environment is realised ...	CPP 07.03 % implementation of 2012-13 elements of strategic forestry plan	95	100	Green	No	Constant	Andrew Campbell
CPP08 Children protected & nurtured ... achieve their potential	CA34 - % of Care Leavers with a Pathway Plan	100	100	Green	Yes	Constant	Alex Taylor
CPP08 Children protected & nurtured ... achieve their potential	CABD47 - % Children affected by disability receiving Comm Based Support	85	78.899083	Red	Yes	Ascending	Mark Lines
CPP08 Children protected & nurtured ... achieve their potential	CP6 - No of Child Protection Repeat Registrations	0	0	Green	No	Constant	Mark Lines
CPP08 Children protected & nurtured ... achieve their potential	CP7 - % of Children on CPR with a current Risk Assessment	100	96.296296	Red	Yes	Descending	Mark Lines
CPP09 Older people live more active, healthier, independent lives	AC1 - % of Older People receiving Care in the Community	70	71.959288	Green	Yes	Ascending	Jim Robb
CPP09 Older people live more active, healthier, independent lives	AC14 - No of Enhanced Telecare Packages	370	402	Green	No	Ascending	James Littlejohn
CPP09 Older people live more active, healthier, independent lives	AC6 - No of Unallocated Cases after 5 Working Days	50	32	Green	Yes	Ascending	James Littlejohn
CPP09 Older people live more active, healthier, independent lives	CC16a No of visits to Council Pools per 1000 population	213	295	Green	No	Ascending	Muriel Kupris
CPP09 Older people live more active, healthier, independent lives	CC16b No of visits to Council Gyms per 1000 population	125	178	Green	No	Descending	Muriel Kupris
CPP09 Older people live more active, healthier, independent lives	CPP 09.06 Adults with good perception of their health	76	76	Green	Yes	Constant	Alison McGrory
CPP09 Older people live more active, healthier, independent lives	CPP 09.07 Mean Self reported life satisfaction	8.8			Yes		Alison McGrory
CPP09 Older people live more active, healthier, independent lives	NHS-H6 - Reduction in smoking population - A&B	840	1012	Green	Yes	Ascending	Alison McGrory
CPP09 Older people live more active, healthier, independent lives	NHS-H7 - Proportion of new-born children breastfed - STANDARD	36			Yes		Alison McGrory
CPP10 We work with our partners to tackle discrimination	CPP 10.03 Training on LGBT issues	2	3	Green	No	Constant	Alison McGrory
CPP10 We work with our partners to tackle discrimination	CPP 15.02 Community Planning Partners sign "See Me" pledge	75	100	Green	Yes	Constant	Alison McGrory
CPP10 We work with our partners to tackle discrimination	NH5-H5 - Training for front line staff	50	24	Red	Yes	Ascending	Alison McGrory
CPP11 Vulnerable adults/children/families protected/supported ... in community	AC10 - No of People Awaiting FPC within their Homes 0 - 4 weeks	0	0	Green	No	Constant	James Littlejohn
CPP11 Vulnerable adults/children/families protected/supported ... in community	AC5 - Total No of Delayed Discharge Clients within A&B	20	13	Green	No	Descending	James Littlejohn
CPP11 Vulnerable adults/children/families protected/supported ... in community	CA21 - % LAAC>1yr with a Plan for Permanence - UNDER REVIEW	75	51.190476	Red	Yes	Ascending	Alex Taylor
CPP11 Vulnerable adults/children/families protected/supported ... in community	CP15 - % of Children on CPR with no Change of Social Worker	75	74.074074	Red	Yes	Ascending	Mark Lines
CPP11 Vulnerable adults/children/families protected/supported ... in community	CPP 11.06 Older people supported to live independently	600	665	Green	No	Ascending	Glenn Heritage
CPP11 Vulnerable adults/children/families protected/supported ... in community	CPP 11.07 Reporting improved mental health and well-being	600	415	Red	Yes	Ascending	Glenn Heritage
CPP11 Vulnerable adults/children/families protected/supported ... in community	FS90 - % of Active Comm Childminders Receiving Good or Above in Care Inspection	100	100	Green	No	Ascending	Anne Paterson
CPP12 Young people have skills/attitudes/achievements to succeed ...	% 1+ SCQF level 7 [S6]	17	21	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	% 3+ SCQF level 6 [S5]	26	24.2	Red	Yes	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	% 5+ SCQF level 4 [S4]	82	81.3	Red	Yes	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	% 5+ SCQF level 5 [S4]	38	40.9	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	% 5+ SCQF level 6 [S5]	13	10.5	Red	Yes	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	% 5+ SCQF level 6 [S6]	23	27	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	% Positive destinations FY	87	86	Red	Yes	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CC10 No of participants in activities that improve Literacy & Numeracy	300	389	Green	Yes	Descending	Jeannie Holles
CPP12 Young people have skills/attitudes/achievements to succeed ...	CC17 Pupils accessing Youth Services	4500	6027	Green	Yes	Ascending	Martin Turnbull
CPP12 Young people have skills/attitudes/achievements to succeed ...	CfE % pupils experiencing different teachers	100	100	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CfE % schools achieving S1-S3 teacher contacts	95	98	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CfE % schools providing personal support	80	85	Green	No	Ascending	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CfE % schools providing vocational curricular experience	100	100	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CfE % schools with 25% interdisciplinary time	100	100	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CfE % schools with pupil council	100	100	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CfE % schools with statement of opportunities	100	100	Green	No	Constant	Carol Evans
CPP12 Young people have skills/attitudes/achievements to succeed ...	CPP 12.13 Young people re-engaged with training/education	30	16	Red	Yes	Ascending	Glenn Heritage
CPP12 Young people have skills/attitudes/achievements to succeed ...	CPP 12.14a Trained staff to deliver the SHARE programme	75			Yes		Alison McGrory

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CPP12 Young people have skills/attitudes/achievements to succeed ...	CPP 12.14b Deliver SRE Living & Growing Resource	100	0	Red	Yes	Constant	Alison McGrory
CPP12 Young people have skills/attitudes/achievements to succeed ...	School reviews	3	3	Green	Yes	Ascending	QI Manager
CPP13 Reduce impact of alcohol/drugs on our communities and ... individuals	CPP 13.02 Hospitalisation from alcohol related conditions	1117			Yes		Alison McGrory
CPP13 Reduce impact of alcohol/drugs on our communities and ... individuals	CPP 13.03 Referral to drug or alcohol treatment	90			Yes		Alison McGrory
CPP13 Reduce impact of alcohol/drugs on our communities and ... individuals	NHS-H4 - Number of alcohol screenings A&B	1299	1057	Red	Yes	Ascending	Alison McGrory
CPP14 Places we live...well planned/safer/successful, meeting...needs...	% of anti-social cases resolved	50	55.55556	Green	No	Ascending	Robert Cowper
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CC2 Increase Homeless Priority Need Determinations	100	100	Green	Yes	Constant	Moira MacVicar
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CC3 Time to obtain permanent housing for Priority Needs Households	37	41	Red	Yes	Ascending	Douglas Whyte
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CC5 Number of people accessing housing advice and Information	588	458	Red	Yes	Descending	Douglas Whyte
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CC6 % of Positive Outcomes for Clients	80	72	Red	Yes	Descending	Myra MacDonald
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CJ63 - % CPO supervision cases seen without delay - 5 days	100	92.307692	Red	Yes	Ascending	Jon Belton
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CJ91a - % Successful Breach Applications	100	100	Green	Yes	Constant	Jon Belton
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CJ92a - % of new Unpaid Work Orders not commenced within 7 days - service reasons	15	14.634146	Green	Yes	Ascending	Jon Belton
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CPP 14.10 Incidents involving crimes of violence	122	78	Green	Yes	Constant	Mark Wilson
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CPP 14.11 High detection rate for crimes of violence	77	100	Green	No	Constant	Mark Wilson
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CPP 14.12 Incidents of complaints/disturbances	1070	359	Green	Yes	Constant	Mark Wilson
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CPP 14.13 Number of speeding offences detected	713	1756	Green	Yes	Constant	Mark Wilson
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CPP 14.14 Reduce incidences of accidental dwelling fires	137	71	Green	Yes	Constant	Verina Litster
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CPP 14.15 Increase Home Safety Visits	396	1017	Green	Yes	Constant	Verina Litster
CPP14 Places we live...well planned/safer/successful, meeting...needs...	CPP 14.16 Availability of Retained and Volunteer personnel	100			No		Verina Litster
CPP14 Places we live...well planned/safer/successful, meeting...needs...	No of Community Safety Forum Meetings	16	16	Optimum Performance	Yes	Constant	Charles Reppke
CPP15 We work with our partners to tackle discrimination	CPP 15.01 Involvement in NHS EqlAs				Yes		Alison McGrory
CPP15 We work with our partners to tackle discrimination	CPP 15.03 3rd sector orgs supported to develop equal opportunities	65	33	Red	Yes	Ascending	Glenn Heritage
CPP15 We work with our partners to tackle discrimination	CPP 15.04 Detection rate for domestic abuse crimes	78	82.8	Green	Yes	Descending	Mark Wilson
CPP15 We work with our partners to tackle discrimination	CPP 15.05 Racially motivated crimes and offences	86	85.2	Red	Yes	Ascending	Mark Wilson
CPP16 Third Sector & Community Councils have access to info/support/training	% Community Councils responding to needs assessment survey	60	30.5	Red	Yes	Constant	Shirley MacLeod
CPP16 Third Sector & Community Councils have access to info/support/training	% Community Councils trained for top 4 priorities	100	50	Red	Yes	Ascending	Shirley MacLeod
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.02 Procurement workshops delivered	3	3	Green	Yes	Ascending	Arlene Cullum
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.03 Procurement needs analysis of Third Sector	3	3	Green	No	Ascending	Arlene Cullum
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.04 Guide to delivery of services produced	Complete	On track	On track	Yes	Constant	Arlene Cullum
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.05 Training delivered to the Third Sector	40	172	Green	No	Ascending	
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.06 Bespoke training delivered to third sector	150	211	Green	No	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.07 Resources designed and supplied through TSP	30	24	Red	Yes	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.08 % new applicants/projects for Third Sector/Health Improvement grants	30	50.530035	Green	Yes	Constant	
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.09 Organisations given funding advice	100	216	Green	No	Descending	
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.10 No of TS organisations using funding newsletter	100	202	Green	Yes	Constant	
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.11 Organisations using Grantnet	100	273	Green	Yes	Ascending	Arlene Cullum
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.12 Sustainability through leveraged funding	3	23	Green	No	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.13 Voluntary organisations assisted to start up	30	25	Red	Yes	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.14 Adherence to mandatory requirements	80	212	Green	No	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.15 Volunteer Awards delivered	100	100	Green	No	Constant	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.16 People placed into volunteering/engaged in volunteering	1400	912	Red	Yes	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.17 Volunteer organisational opportunities	800	604	Red	Yes	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.18 Young people engaged/completing awards	450	304	Red	Yes	Ascending	Glenn Heritage

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CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.19 Third Sector organisations accessing NHS courses	6	25	Green	No	Ascending	Alison McGrory
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.20 Capacity building support sessions	40	333	Green	No	Ascending	
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.21 Third Sector database is developed	On track	On track	On track	Yes	Constant	Arlene Cullum
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.22 Business skills workshops delivered	87	100	Green	Yes	Ascending	Kate Fraser
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.23 Social enterprises assisted to start up	20	24	Green	No	Ascending	Glenn Heritage
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.24 Social enterprises supported by Business Gateway	15	16	Green	No	Ascending	Kate Fraser
CPP16 Third Sector & Community Councils have access to info/support/training	CPP 16.25 Third Sector clients supported via Asset Transfer	100	100	Green	Yes	Constant	Arlene Cullum
CPP16 Third Sector & Community Councils have access to info/support/training	No of community benefit frameworks	2	0	Red	Yes	Constant	Audrey Martin
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.01 No of services ... in partnership with social enterprise	2	2	Green	Yes	Constant	Arlene Cullum
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.02 Third Asset Transfer approved		Complete	Complete	No	Constant	Arlene Cullum
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.04 Use of Com Engagement resources	62	73	Green	Yes	Descending	
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.05 Use of CPP Consultation Diary	60			No		Eileen Wilson
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.06 'Influencing Change - Involving to Devolving'	0	18	Green	No	Ascending	Glenn Heritage
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.07 Participation in Third Sector Fora	157	186	Green	No	Ascending	Glenn Heritage
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.08 Guided Self Help Workers	100	100	Green	Yes	Constant	Alison McGrory
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.09 Community centre councils supported	4	5	Green	Yes	Constant	Margaret Fyfe
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.10 Third sector demonstrates working in partnership	20	46	Green	No	Ascending	Glenn Heritage
CPP17 Partners/communities ... fully engaged in how services delivered	CPP 17.11 Neighbourhood rate of good place to live				Yes		Mark Wilson
CPP17 Partners/communities ... fully engaged in how services delivered	LCPGs - % representation of core partners	60	79.72973	Green	No	Descending	Shirley MacLeod
CPP18 Engage partners/communities/customers ... best value services	CPP 18.01 Services changing as a result of ABSLI project	3	3	Green	Yes	Constant	Arlene Cullum
CPP18 Engage partners/communities/customers ... best value services	CPP 18.02 Groups supported by ABSEN Associates	0	0	Green	Yes	Constant	Glenn Heritage
CPP18 Engage partners/communities/customers ... best value services	CPP 18.03 Fora facilitated by TSP	60	73	Green	No	Ascending	Glenn Heritage
CPP18 Engage partners/communities/customers ... best value services	CPP 18.04 Police and Community meetings held	44	46	Green	Yes	Constant	Mark Wilson